

<b>Tuesday May 17</b>	<b>Compliance, Regulation &amp; Legal Issues Forum</b>	<b>Class II and III Operations Management</b>	<b>Table Games Management</b>	<b>Casino Marketing</b>	<b>Class II and III Technical Academy</b>
<b>8:00-9:00</b>	<b>Breakfast</b>		<b>Breakfast</b>		
<b>9:00-10:00</b>	Keynote Address John Acres – Isn't it Time for Change?				
<b>10:00-11:00</b>	<b>Networking Break</b>		<b>Networking Break</b>		
<b>10:30</b>	The State of Class II Gaming, a Town Hall Meeting	Game Selection Criteria	Table Game Promotions: What is the Real Cost?	Creating an Effective Casino Marketing Plan	iVIZION—The Future of Currency Validation
<b>11:00</b>					
<b>Noon-1:00</b>	<b>Lunch</b>		<b>Lunch</b>		
<b>1:00</b>	A History of Federal and Tribal Relations	Three Big Analytical Questions	Maximizing Your Table Games Operations, Part 1	Planning and Buying Media for Your Casino	EASITRAX Soft Count Training
<b>1:30</b>					
<b>2:00</b>					
<b>2:30-3:00</b>	<b>Networking Break</b>		<b>Networking Break</b>		
<b>3:00</b>	The New Way to Product Compliance	Design/Build Your Own G2S Application	Maximizing Your Table Games Operations, Part 1 Cont.	New Media Matters	ICB 2.0—Intelligent Cash Box System
<b>3:30</b>					
<b>4:00</b>	GLI University Presents: "Security in Today's Digital Age"	Managing the Systems Selection Process		Social Media 2011	SC Advance Training
<b>4:30</b>					
<b>5:00</b>					
<b>5:30-6:30</b>	<b>Happy Hour/iPad Giveaway</b>		<b>Happy Hour/iPad Giveaway</b>		
<b>6:40-7:30</b>	The Testing Process				
<b>7:40-8:30</b>	Regulating Internet Gaming				

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<b>8:00-9:00</b>	<b>Breakfast</b>		<b>Breakfast</b>		
<b>9:00-10:00</b>	Keynote Address Ali Saffari				
<b>10:00-11:00</b>	<b>Networking Break</b>		<b>Networking Break</b>		
<b>10:30</b>	Electronic Evidence— Where is the "Any" Key?	Slot Budgeting and Business Planning	Making Your New Game Ideas a Reality	Create Your Digital Roadmap in 90 Minutes	UBA—Universal Bill Acceptor
<b>11:00</b>					
<b>Noon-1:00</b>	<b>Lunch</b>		<b>Lunch</b>		
<b>1:00</b>	The Threat From Within	Advanced Analytics: A Case Study on Silverton Casino	Maximizing Your Table Games Operations, Part 2	Interfacing Mobile Barcode Technology	FutureLogic: Couponing with PromoNet™ and Gen3 Evolution™ & Printer Maintenance & Downloading Training
<b>1:30</b>					
<b>2:00</b>					
<b>2:30-3:00</b>	<b>Networking Break</b>		<b>Networking Break</b>		

<b>3:00</b>	G2S—A Standard Network Protocol Really is Better	Slot Revenue Optimization	Maximizing Your Table Games Operations, Part 2 Cont.	The Personal Touch: Efficient Customer Service and How to Achieve It	Introduction to TCP/IP and IP6
<b>3:30</b>					
<b>4:00</b>	Why the Internet Will Change Everything	CMS—Building Excitement, Rewarding Loyalty, Drive Revenue and Operate Efficiently		Online Video Workshop	RadBlue: Diagnostic Tools for Networked Gaming
<b>4:30</b>					
<b>5:00</b>					
<b>5:30-6:30</b>	<b>Happy Hour/iPad Giveaway</b>			<b>Happy Hour/iPad Giveaway</b>	

<b>Thursday May 19</b>	<b>Compliance, Regulation &amp; Legal Issues Forum</b>	<b>Class II and III Operations Management</b>	<b>Table Games Management</b>	<b>Casino Marketing</b>	<b>Class II and III Technical Academy</b>
<b>8:00-9:00</b>	<b>Breakfast</b>			<b>Breakfast</b>	
<b>9:00-10:00</b>	Keynote Address I. Nelson Rose				
<b>10:00-11:00</b>	<b>Networking Break</b>			<b>Networking Break</b>	
<b>10:30</b>	Class II Technical Standards Working Group Update	Open Protocols, Open Networks, Server-Based Gaming and Your Casino	The ABCs of Table Game Selection	Revisiting the Operation of a Slot Tournament	ARDAC ELITETM™: The Solution to Bill Validation & Improved Player Experience
<b>11:00</b>					
<b>Noon-1:00</b>	<b>Lunch</b>			<b>Lunch</b>	
<b>1:00</b>	The Regulator, the Manufacturer and the Independent Testing Laboratory: The Holy Trinity of Gaming Compliance	Multi Game Analysis	Casino-ology: The Art of Managing Casino Games	Integrated Marketing: Communicating Here and Now	Epic and Ithaca Ticket Printers—They Don't Jam, They Rock
<b>1:30</b>					
<b>2:00</b>					
<b>2:30-3:00</b>	<b>Networking Break</b>			<b>Networking Break</b>	
<b>3:00</b>	What Every Casino Operator Should Know about Intellectual Property	Multi Game Analysis	Table Games Hold Percentage Optimization	What Happened to the Written Word?	Epicentral™ Print System—Central to Your Promotional Strategy
<b>3:30</b>					
<b>4:00</b>	Technology and Class II Gaming—Past, Present and Future Digital Age"	The Class II Revolution	When Promotions Attack: How Mathematics Can Spoil a Good Idea	Lessons from Ed Fishman's Players Club, Larry Woolf's PlayLV/ SYS and the AmEx Centurion Card	CashCode oneCheck™: The Solution to Intelligent and Smart Cash Box
<b>4:30</b>					
<b>5:00</b>					
<b>5:30-6:00</b>	<b>iPad Giveaway</b>			<b>iPad Giveaway</b>	